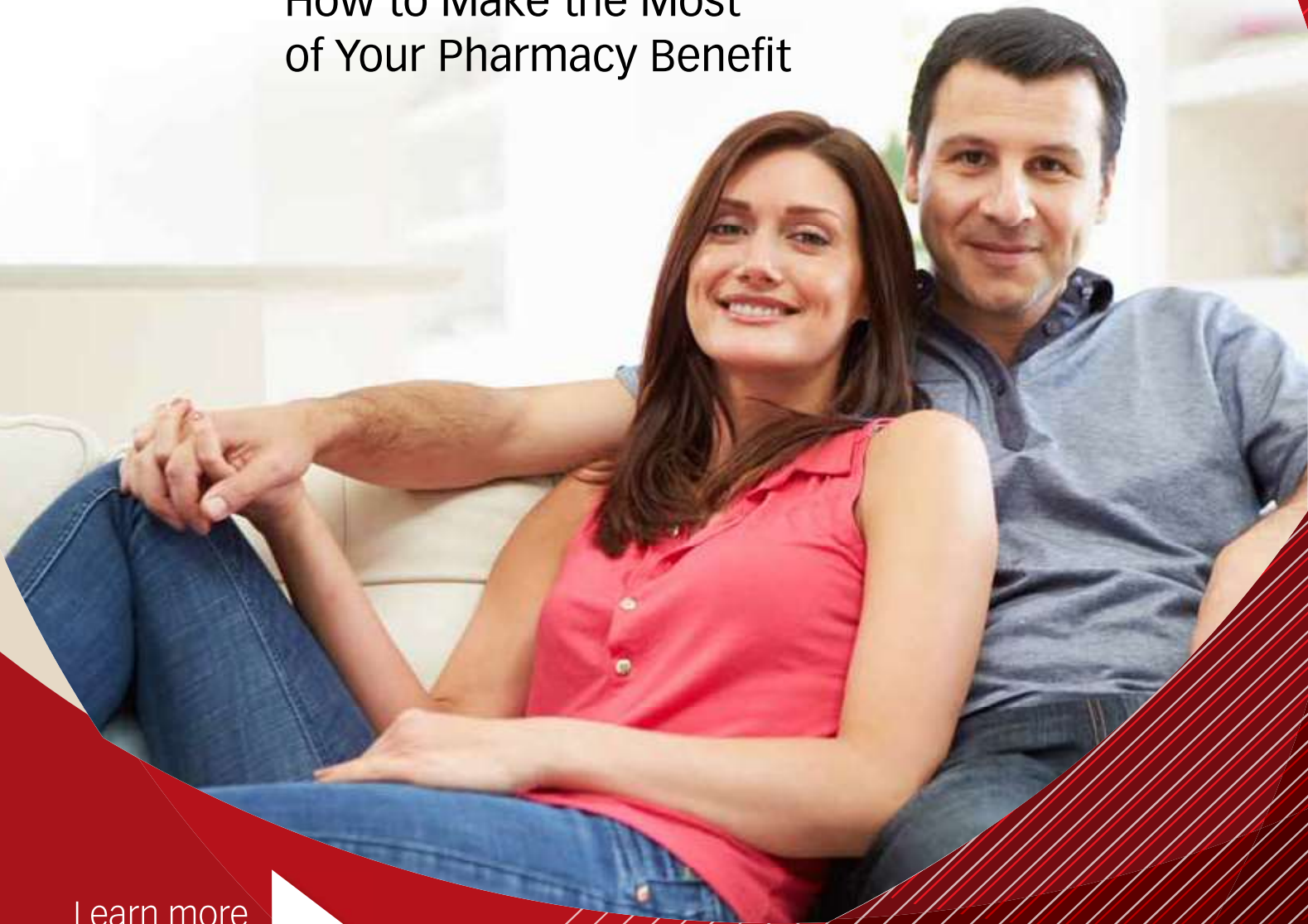


SERVE YOU 

## Welcome

How to Make the Most  
of Your Pharmacy Benefit



Learn more  
on next page



# We are here to **serve you.**

Serve You Rx has been selected to provide the pharmacy benefit for you and your covered family members. We are here to serve you by helping you maximize your pharmacy benefit and better manage your prescription drug costs through informed decision making.

## **Questions?**

Serve You Rx customer service representatives are available 364 days per year to provide assistance. Simply call us or go online:



**800-759-3203**



**[serve-you-rx.com](https://www.serve-you-rx.com)**



# Your pharmacy benefit services

## HOW CAN YOU SAVE MONEY ON PRESCRIPTIONS?

- **Switch to a lower cost medication.** Ask your prescriber if your treatment has a generic alternative.
- **Use mail service.** For medications you take regularly, mail service offers a 90-day supply often for less than what you would pay at a retail pharmacy.
- **Use our online tools** to compare pharmacy prices and research lower cost medication alternatives.

Serve You Rx connects you with the tools and resources you need to make informed decisions about your pharmacy benefit and medications.

**Following are a few steps you can take to make the most of your pharmacy benefit:**

## 1 Sign up for the Serve You Rx Member Portal

The Serve You Rx website, [serve-you-rx.com](http://serve-you-rx.com), has a password-protected member section where you can research drugs, compare prescription costs, find participating network pharmacies, track medication history, and more.

## 2 Find an In-Network Pharmacy

The Serve You Rx nationwide pharmacy network has thousands of pharmacies, including all chain pharmacies, independent community pharmacies, and mail service pharmacies operated by Serve You Rx. To find a participating pharmacy or to check if your current pharmacy is in our network, log in to the Member Portal at [serve-you-rx.com](http://serve-you-rx.com) and use the pharmacy search feature or call us at 800-759-3203.



## 3 Maximize Savings with Mail Service

Mail service can save you time and money by delivering medications right to your door that you take regularly for chronic conditions, such as high blood pressure, high cholesterol, and diabetes.

### Our mail order pharmacies provide:

- Free standard home delivery
- A three-month supply of prescriptions that likely cost less than you would pay at a retail pharmacy
- Pharmacists who are available 24/7 to answer questions about your mail prescriptions
- Convenient refill options online, by phone, and by mail
- Secure and confidential packaging that protects against weather and tampering



## 4 Refer to the Serve You Rx Preferred Drug List

A Preferred Drug List (PDL) is a list of prescription medications covered by your prescription drug plan. Its purpose is to help you and your prescriber choose safe, effective, and cost-efficient drug treatments.

Using drugs on the PDL often results in lower out-of-pocket costs. You can learn what drugs are listed on the PDL by visiting [serve-you-rx.com](http://serve-you-rx.com) or by calling Serve You Rx customer service at 800-759-3203.

## 5 Explore Lower-Cost Options

Generic drugs contain the same active ingredients as their brand-name counterparts and can be considerably less expensive. Therefore, an FDA-approved generic equivalent will be dispensed whenever possible based on availability and your prescriber's approval.

If you choose to have your prescription filled with a brand-name drug when a generic is available, you may be required to pay the cost difference in addition to your copay. We recommend that you ask your prescriber or pharmacist if a generic is available for your medications, as this may provide considerable cost savings for you.

Serve You Rx customer service representatives are available 364 days per year to provide assistance. Simply call us or go online.



**800-759-3203**



**[serve-you-rx.com](http://serve-you-rx.com)**

